Questionnaire

ep2 Vending Machines Approval

Manufacturer’s information regarding structure and functionality of his vending machine system

# Customer information

Company click here to enter text

Website click here to enter text

Contact person click here to enter text

Phone click here to enter text

E-mail click here to enter text

Street & No. click here to enter text

Postal code & Place click here to enter text

Country click here to enter text

# Characteristics

Vending Machine Model / Product Label: click here to enter text

Responsible Company for the Integration: click here to enter text

Scope of Application: Wählen Sie ein Element aus.

Name of your vending machine software and version: click here to enter text

Which operating system is in use with your vending machine? click here to enter text

In which field will your vending machine be used?

parking systems  ticketing systems  issue of merchandise  car wash

fuelling systems  others (please quote) click here to enter text

Used ep2 Terminal Modell: Wählen Sie ein Element aus.

Used ep2 SW Version: Wählen Sie ein Element aus.

Requested Conformity Test Date: Klicken oder tippen Sie, um ein Datum einzugeben.

Conformity Test Location/Address: click here to enter text

Which VMAC (Vending Machine Approval Coordinator) will accompany the admission process? Wählen Sie ein Element aus.

Which Payment Technologies will be used? (multiple answers possible)

Contact (Chip & Magstripe)  Contactless / NFC  Coins / Banknote

Bluetooth BLE  QRC Display  QRC Scanner

Which type of communication to the acquirer is planned for the terminal?

LAN / WLAN  3G/4G/5G

Is a driver software used for communication with the terminal?

Yes (which one?)  No

TIM (or MPD) Version: click here to enter text

OPI Version: click here to enter text

MDB (Multi Drop Bus) Version: click here to enter text

ECR/SSM Interfaces Version: click here to enter text

Other Version: click here to enter text

# Transaction Types and Functions

Which types of transactions do you intend to use with the vending machine?

Purchase Single Product (amount known before delivery)

Purchase Multiple Product (amount not known before delivery)

Technical Reversal (automatic reversal)

Purchase Fuel (amount not known before delivery)

Further possible Options:

Balance Inquiry / Load / Activate (prepaid)

PIN change (only for online PIN)

Reservation / Reservation Adjustment / Purchase Reservation

Credit /Refund

Account Verification

Funding /Refunding /Load / Unload

Forced Acceptance (own risk)

Do you intend to offer DCC (Dynamic Currency Conversion)?

Yes  No if yes, with whom? click here to enter text

Are the merchant receipts stored in a log?  Yes  No

Are the cardholder receipts stored in a log?  Yes  No

Are the cardholder receipts printed?  Yes  No

Supposed that the terminal is out of receipt paper at the beginning of the transaction: is it possible to carry out the transaction if the cardholder confirms the waiver of a receipt?

Yes  No

Supposed that a receipt could only be printed in parts: will the cardholder be informed that no receipt will be available, and will this information be displayed for at least 10 seconds (compulsory)?

Yes  No

# Operation and Maintenance Functionality

Can maintenance staff (manually) execute final balance (day end closing)?  Yes  No

Are the final balance receipts stored in a log?  Yes  No

Can maintenance staff execute terminal configuration?  Yes  No

Can maintenance staff execute terminal initialisation?  Yes  No

Are the configuration and initialisation receipts stored in a log?  Yes  No

How does the time alignment take place on the vending machine?

click here to enter text

Please **e-mail** this **questionnaire** to [**conformity@eftpos-engineering.ch**](mailto:conformity@eftpos-engineering.ch?subject=Questionnaire%20ep2%20conformity)

Thank you very much for your cooperation. We are happy to answer your questions,   
please do not hesitate to contact us.